

# CDBG-DR Houston County Complaint Process

If a county resident has a complaint or concern in regard to Houston County's Community Development Block Grant Disaster Recovery (CDBG-DR) Program, they can contact the County's Grants Manager, Rebecca Arrington, at the Houston County Mayor's Office located at: 4725 Main St., Erin TN. 37061, (931) 289-3633.

Complaints can also be emailed to: [hcassist@peoplestel.net](mailto:hcassist@peoplestel.net) Please include "CDBG-DR Complaint" in the email subject line.

The complaint must be in writing or via email. It should include the mailing address/email address, and phone number of the drafter.

Houston County will provide a timely written response to every complaint received.

Houston County will not discriminate against any individual for any reason and will provide services to all citizens in a nondiscriminatory fashion. The county is committed to a moral, ethical, and legal responsibility to ensure equitable employment practices and the delivery of county services regardless of an individual's race, color, religion, national origin, age, disability, gender or political affiliation.

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The State of Tennessee will follow the policies and procedures for Fraud, Waste, and Abuse on the Tennessee Comptroller's website: <https://comptroller.tn.gov/office-functions/investigations/fraud-waste-and-abuse.html>

The website provides instructions and guidance for citizens, auditors, and public officials. Anyone can submit a report of Fraud, Waste, and Abuse using this online form: <https://apps.cot.tn.gov/ANTS/Submission/Submit>

Any reports of Fraud, Waste, and Abuse to the state related to these grants or activities funded in part or whole under this grant will be made available to HUD.

Complaints alleging violation of fair housing laws will be directed to FHEO for immediate review.

Complaints regarding fraud, waste, or abuse of funds will be forwarded to the HUD OIG Fraud Hotline (phone: 1-800-347-3735 or email: [hotline@hudoig.gov](mailto:hotline@hudoig.gov)) and/or the FHEO Region 4 Office (phone: 1-800-440-8091 or email: [complaintsoffice04@hud.gov](mailto:complaintsoffice04@hud.gov)).